## Sample format on Student Satisfaction Survey on Teaching Learning Process

Session: 2020-21

## WEST GOALPARA COLLEGE, BALARBHITA, GOALPARA, ASSAM

## (Internal Quality Assurance cell)

## Student Satisfaction Survey

## Key Indicator - 2.7.1

Under Criterion II of Teaching - Learning and Evaluation
Session :-2020-21

## Guidelines for Students:

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding teaching - Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.
A) Please confirm this is the first and only time you answer this survey.
a) Yes
b) No

B) Age:
C) College Name: West Goalpara College
D) Gender
a) Femaleb) Malec) Transgender $\qquad$
E) What degree program are you pursuing now?
a) Bachelor's
b) Masters'
c) Other
F) What subject area are you currently pursuing?
a) Artsb) Sciencec) Professional $\square$
d) Other $\square$

## Instructions to fill the questionnaire:

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements;
she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)


# Sample format on Student Satisfaction Survey on Teaching Learning Process 

Session: 2020-21

## Criterion II - Teaching-Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process

* Following are questions for student satisfaction survey regarding teaching learning process:

| $\begin{aligned} & \text { SI. } \\ & \text { No } \end{aligned}$ | Parameters | Grades (in Percentage) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $85-100 \%$ | $\underset{\substack{\text { B } \\ 70-84 \%}}{ }$ | $\underset{55-69 \%}{\text { c }}$ | $\underset{\text { 30-54\% }}{\text { D }}$ | $\underset{\substack{\text { Bedaw } \\ \mathbf{3 0 \%}}}{\mathbf{E}}$ |
| 1 | How much of the syllabus was covered in the class? | $\checkmark$ |  |  |  |  |
| 2 | How well did the teachers prepare for the classes? |  | $\checkmark$ |  |  |  |
| 3 | How well were the teachers able to communicate? | $\cdots$ |  |  |  |  |
| 4 | The teacher's approach to teaching can best be described as : | $\checkmark$ |  |  |  |  |
| 5 | Fairness of the internal evaluation process by the teachers. | $\checkmark$ |  |  |  |  |
| 6 | Was your performance in assignments discussed with you? | $\checkmark$ |  |  |  |  |
| 7 | The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students. |  | $\sim$ |  |  |  |
| 8 | The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. | $\checkmark$ |  |  |  |  |
| 9 | The institution provides multiple opportunities to learn and grow. |  | 2 |  |  |  |
| 10 | Teachers inform you about your expected competencies, course outcomes and programme outcomes. | $\checkmark$ |  |  |  |  |
| 11 | Your mentor does a necessary follow-up with an assigned task to you |  | $\checkmark$ |  |  |  |
| 12 | The teachers illustrate the concepts through examples and applications. | $\checkmark$ |  |  |  |  |
| 13 | The teachers identify your strengths and encourage you with providing right level of challenges. |  | L |  |  |  |
| 14 | Teachers are able to identify your weaknesses and help you to overcome them | 2 |  |  |  |  |
| 15 | The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process | $\checkmark$ |  |  |  |  |
| 16 | The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. |  | $\checkmark$ |  |  |  |
| 17 | Teachers encourage you to participate in extracurricular activities | $\sim$ |  |  |  |  |
| 18 | Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employ ability skills to make you ready for the world of work. |  |  |  |  |  |
| 19 | What percentage of teachers uses ICT tools such as LCD projector, Multimedia, etc: while teaching | $\sim$ |  |  |  |  |
| 20 | The overall quality of teaching-learning process in your institute is very good. |  | priace |  |  |  |
| 21 | Give three observation / suggestions to improve the overall ceaciuing <br> 1. wwer room Shoreld be in <br> 2. If Liveing dibfureref nat <br> 3. 40 of i elas noom lhould | leanuing <br> reas <br> 68 | perience <br> ol <br> Boo <br> ing | your i <br> S <br> ase | tution. |  |



1


2

## TEACHERS COMMUNICATION




4

## FAIRNESS OF INTERNAL EVALUATION



5

## DISCUSSION ON ASSIGNMENT




7


8

## FOR MULTIPLE OPPORTUNITIES




10
FOLLOW UP PROCESS OF MENTORS


11



14


## Session: 2020-21



16
TEACHERS ENCOURAGEMENT OF EXTRACURRICULAR ACTIVITIES


17
PROCESS TO MAKE READY THE STUDENTS FOR THE WORLD OF WORK



20

